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*#25*  
*7.10.02*



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of

Kight et al.

Serial No.: 09/250,711

Filed: February 16, 1999

: Group Art Unit: 2164

: Examiner: J. Bergin

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MAY 14 2002

Technology Center 2100

For: SYSTEM AND METHOD FOR ELECTRONICALLY PROVIDING CUSTOMER  
SERVICES INCLUDING PAYMENT OF BILLS, FINANCIAL ANALYSIS AND LOANS

LETTER TO THE EXAMINER

Honorable Assistant Commissioner  
for Patents  
Washington, DC 20231

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JUN 10 2002

GROUP 3600

Sir:

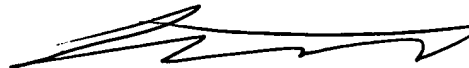
Undersigned attorney for Applicants is in receipt of a communication from the U.S. Patent and Trademark Office dated March 27, 2002, requiring election of species.

Applicants are requesting that a restart date of the Requirement for Restriction be granted due to a PTO error in forwarding the Requirement for Restriction to the incorrect address.

Attorney for Applicants filed an Attorney Change of Address in the U.S. Patent and Trademark Office on November 30, 2001. The Restriction Requirement was forwarded to Applicants' previous attorney and was only recently received by the undersigned. Therefore, it is respectfully requested that a new Requirement for Restriction with a new date for response be forwarded to Applicants' attorney's new address.

A copy of the Notification of Attorneys Change of Address filed on November 30, 2001, a copy of the date stamped card from the U. S. Patent and Trademark Office acknowledging the Change of Address as well as new Notification of Attorney's Change of Address are attached herewith.

Respectfully submitted,  
ANTONELLI, TERRY, STOUT & KRAUS, LLP



Alfred A. Stadnicki  
Registration No. 30,226

Suite 1800  
1300 North Seventeenth Street  
Arlington, VA 22209  
Telephone: (703) 312-6080  
Facsimile: (703) 312-6666  
Date: May 10, 2002

